

Fact: The PPACA certification course is a certification of expertise in the provisions and implementation of health reform. It does not meet state or federal requirements that may be necessary or required to sell exchange-based plans.

Q: The course requires 10 modules of study completed. Are these recorded sessions that you listen to at your convenience?

A: *Yes, this is a self study at your own pace course. You can go back and review the materials as often as you like.*

Q: Is the course offered to members and non-members?

A: *Members receive a significant discount rate and if a non-member joins before enrollment, they can save \$100.00 off the tuition.*

Q: Upon completion of this course, who will I be “certified” by?

A: *You are certified by NAHU – the education provider. This is an accredited course providing 11 continuing education credits approved through each state Department of Insurance. You are required to complete all ten modules with a final exam.*

Q: What are corporate partners? I hear they receive additional discounts.

A: *Our partners are provided with an additional 20% discount off the member rate. You may find detailed information on [our website](#). You can submit a request to be contacted about becoming a corporate partner or contact Illana Maze, SVP Marketing & Development at 202-595-3604 or imaze@nahu.org*

Q: If my boss is a member, are all our other employees members of NAHU?

A: *Our membership is offered to individuals. Non-members cannot take advantage of member benefits.*

Q: What if I am enrolling more than one person from my company, how do I make a distinction between member and non-member?

A: *You can register multiple people online. Non-members and members will need to be two separate transactions given there is a significant price difference. You may also contact student support to enroll multiple people over the phone (877) 880-1335.*

Q: Who is NetStudy/InsuranceStudy.com?

A: *This course is solely owned and copyright material of NAHU. NetStudy/InsuranceStudy.com is the CE administrator for this course.*

Q: What happens if I don't pass the exam?

A: *You will be provided with a link to retake the exam with no additional fees.*

Q: Can we take this course as a group in our office setting?

A: The course is designed for professionals to earn a certification. If not a licensed agent, the CE would not apply. We do have discounts for groups of 25+ and or corporate partners of NAHU. Individuals that enroll are tracked through their progress in each module. This is a requirement that upholds the integrity of the course. Tests are proctored and are not permitted to be shared with another student.

Q: Will I receive a designation when the course is completed?

A: We offer the NAHU course as a certification. Our course provides 11 hours of continuing education credit. Industry designation programs are more heavily weighted and require an estimated 4-6 college level accredited course programs - in total with electives. For example, the [RHU](#), [CLTC](#), [DIA](#) and [CSFS](#).

Q: PPACA regulations are continuously changing, how will I know that I am receiving the most current information possible when advising my clients?

A: As soon as new regulations are released, the NAHU government affairs team will review and update our education modules as quickly as possible. We will notify students of these changes when the material has been loaded into your course library. If you have already taken the exam, you will continue to receive updates and can review the information at your convenience. Content and exam questions will match and be correct at the time they were recorded/posted.