Contact Info: letters@washpost.com

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Email Subject: Letter to the Editor

Hi,

I'm submitting the following letter on behalf of the CEO of the National Association of Health Underwriters, Janet Trautwein. Is there any chance you might be able to run it?

Best, Kelly

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Kelly Loussedes National Association of Health Underwriters 202-595-3074

Dear Editor,

A recent editorial wrongly attacked state efforts to ensure that "navigators" established by the federal health reform law are adequately trained to help people select appropriate coverage through the new insurance exchanges ("Obamacare navigators are necessary," Sept. 6).

Navigators will have access to consumers' private data, such as their Social Security numbers. Yet the federal government does not require them to undergo background checks -- nor does it automatically disqualify folks with criminal records from becoming navigators.

Further, the federal government only mandates 20 hours of training for navigators. In order to ensure that consumers are adequately protected from the risk of fraud or identity theft, it makes sense to require navigators to submit to state-level exams, licensing laws, and continuing education requirements.

Sincerely,

Janet Trautwein Executive Vice President and CEO National Association of Health Underwriters 1212 New York Ave. NW, Suite 1100 Washington, DC 20005